

Indagine Soddisfazione dei Clienti

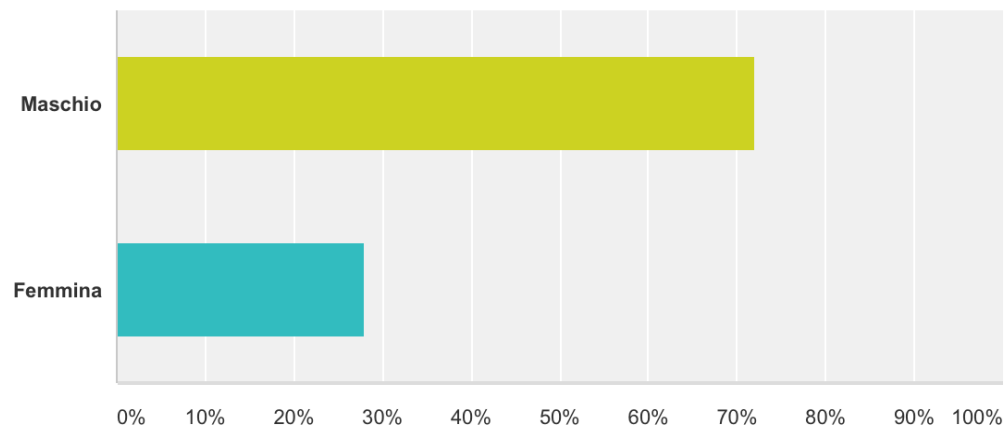
aggiornata al 19 gennaio 2017





957

Campione clienti esaminato

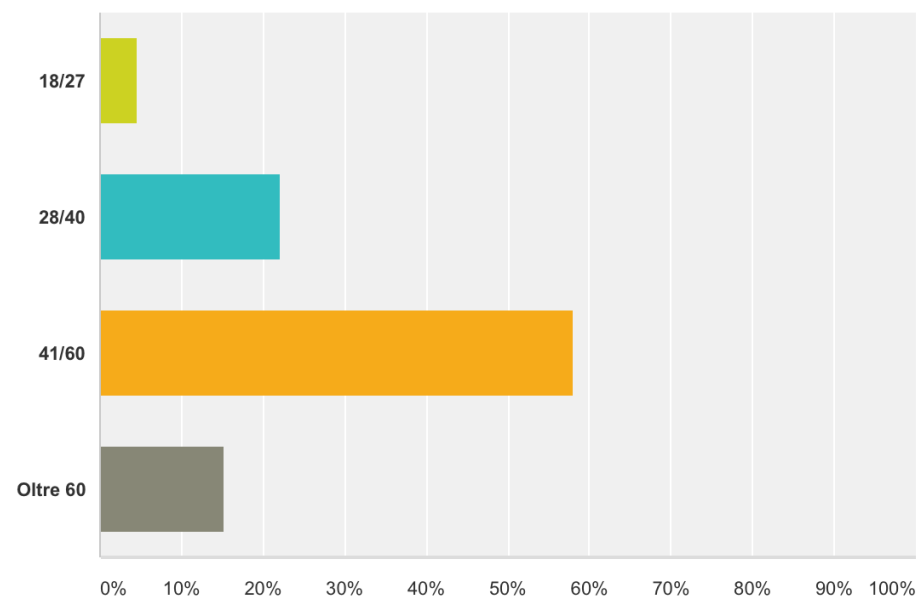


Sesso

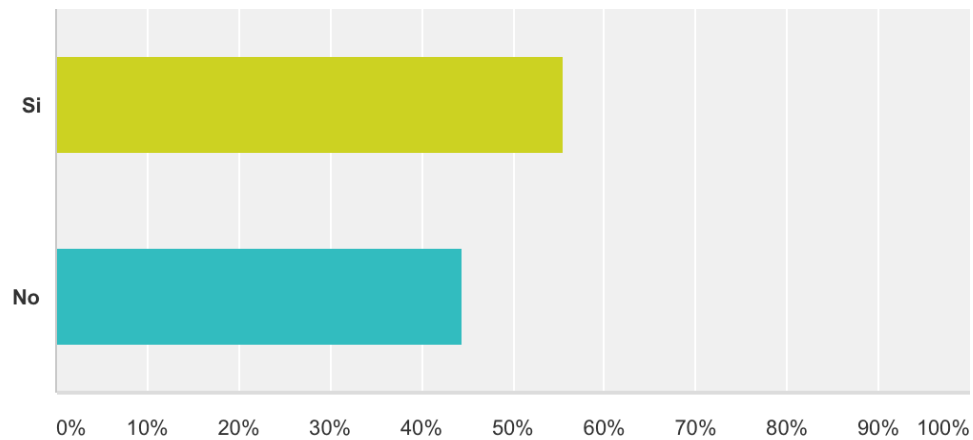


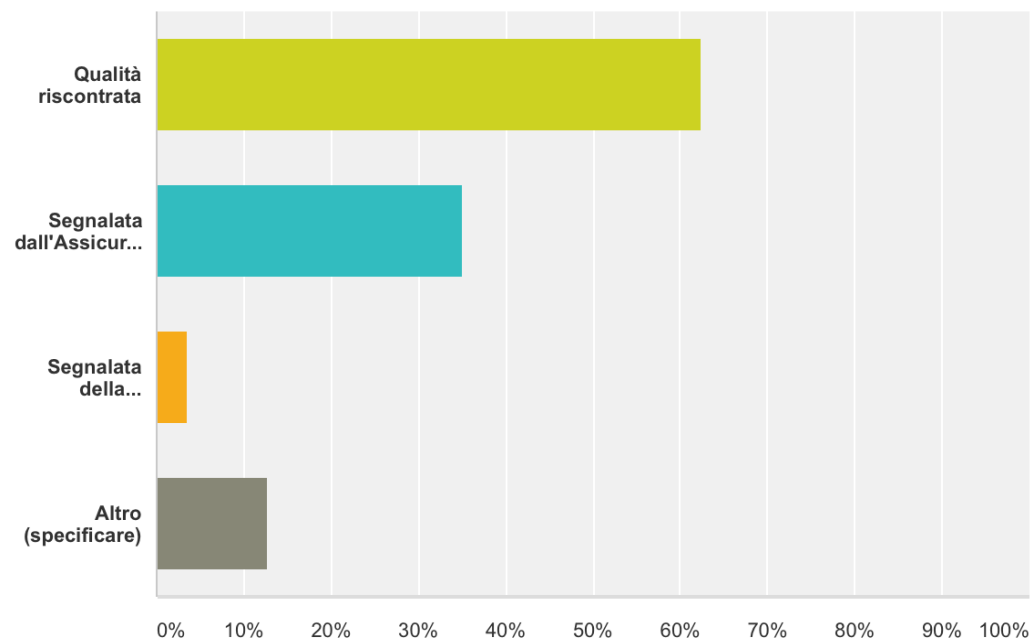


Età



Erano già nostri clienti?

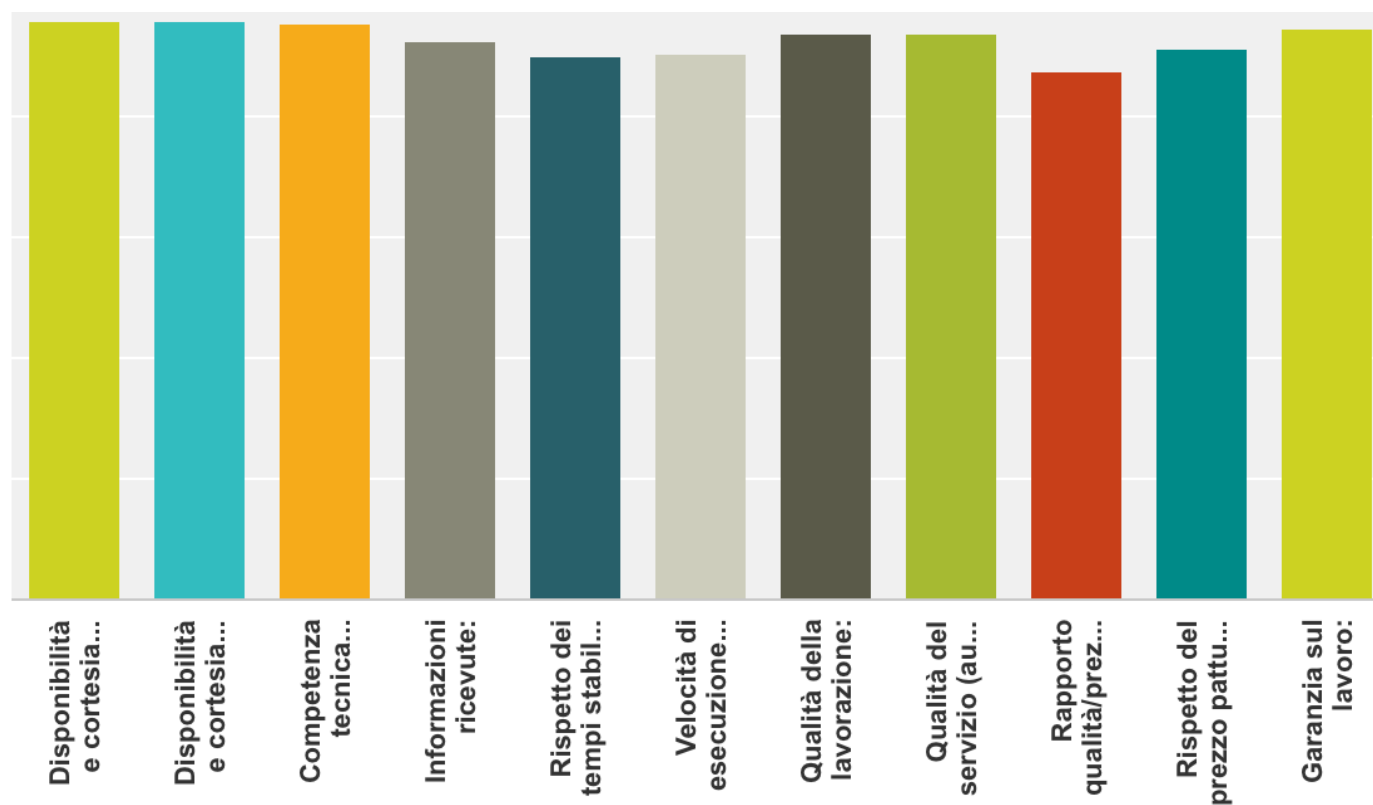


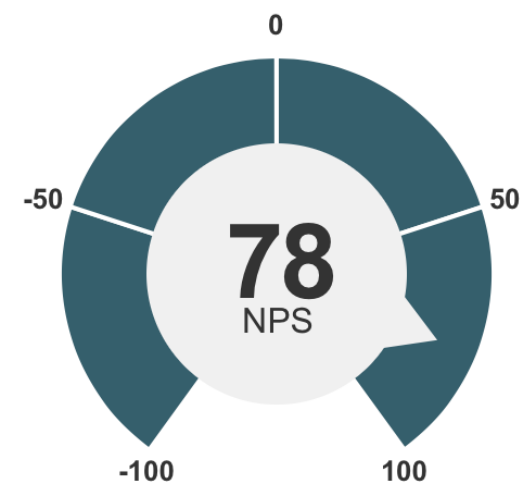


Motivazione
della scelta



Situazione Ricontrata





Detrattori (0-6)	Passivi (7-8)	Promotori (9-10)
4% 42	16% 150	80% 750

Valutazione Globale

	Molto Male	Male	Sufficiente	Buono	Molto Buono	Totale	Media ponderata
Valutazione Globale:	1,78% 16	0,33% 3	1,55% 14	23,53% 212	72,81% 656	901	4,65