

Indagine Soddisfazione dei Clienti

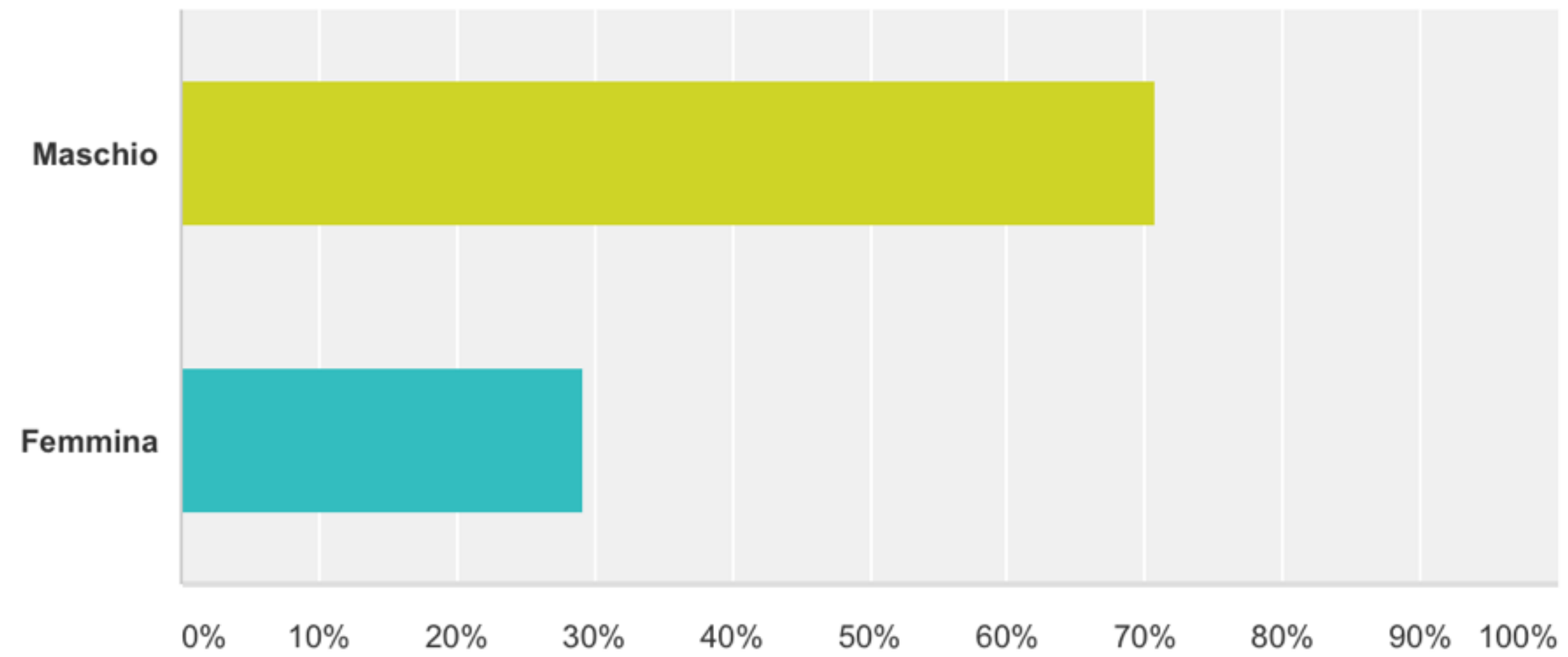
aggiornata al 15 settembre 2016





815

Campione clienti esaminato

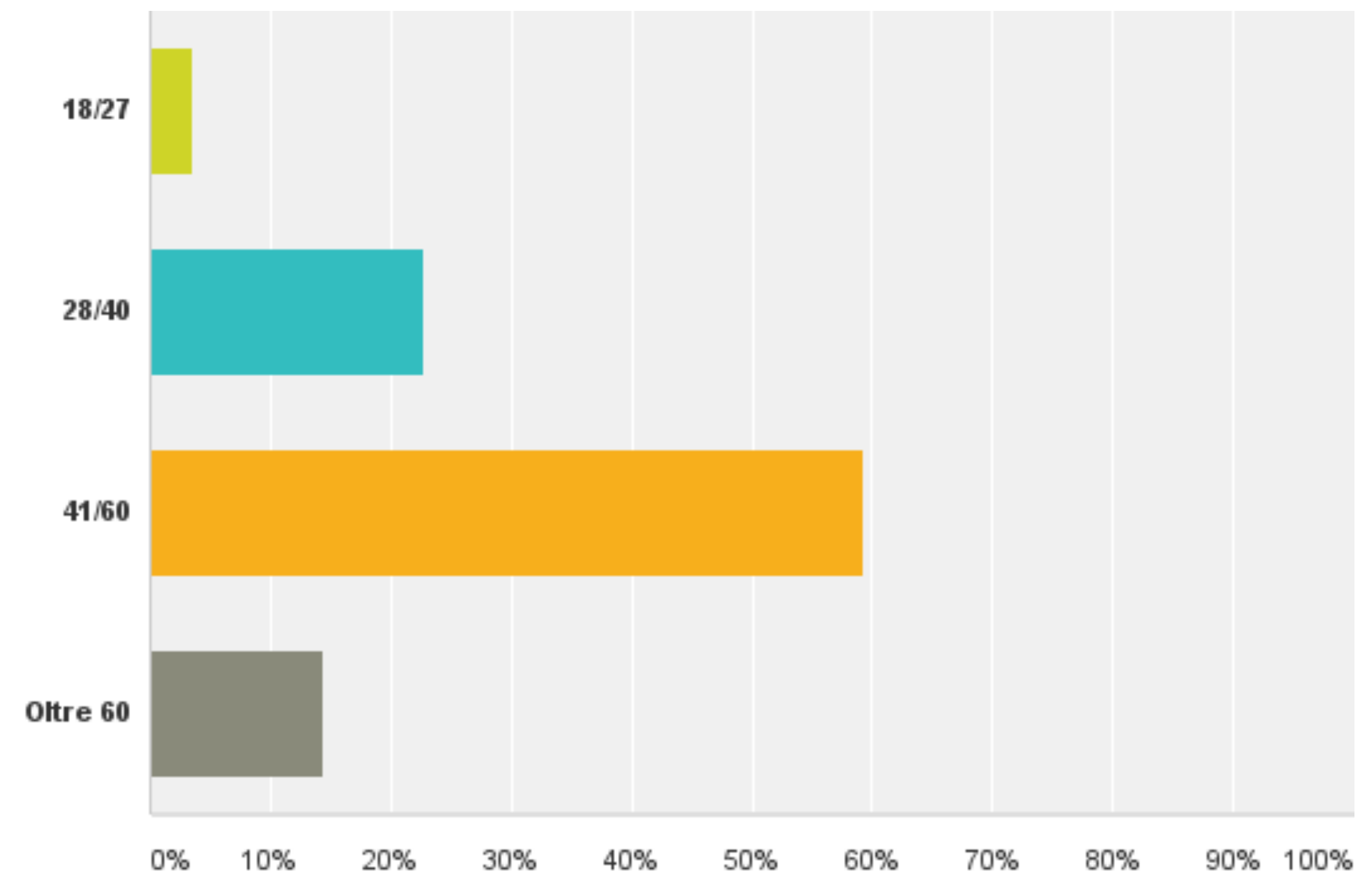


Sesso

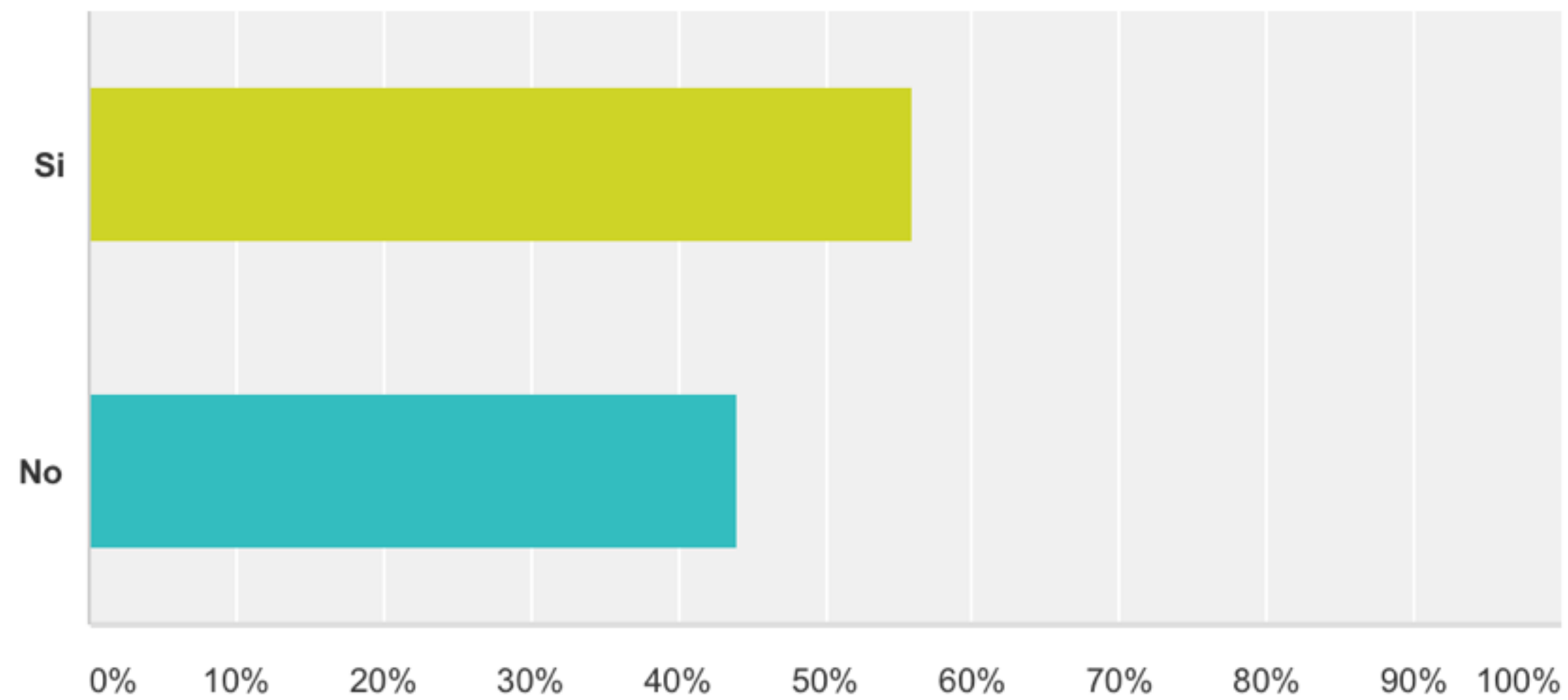


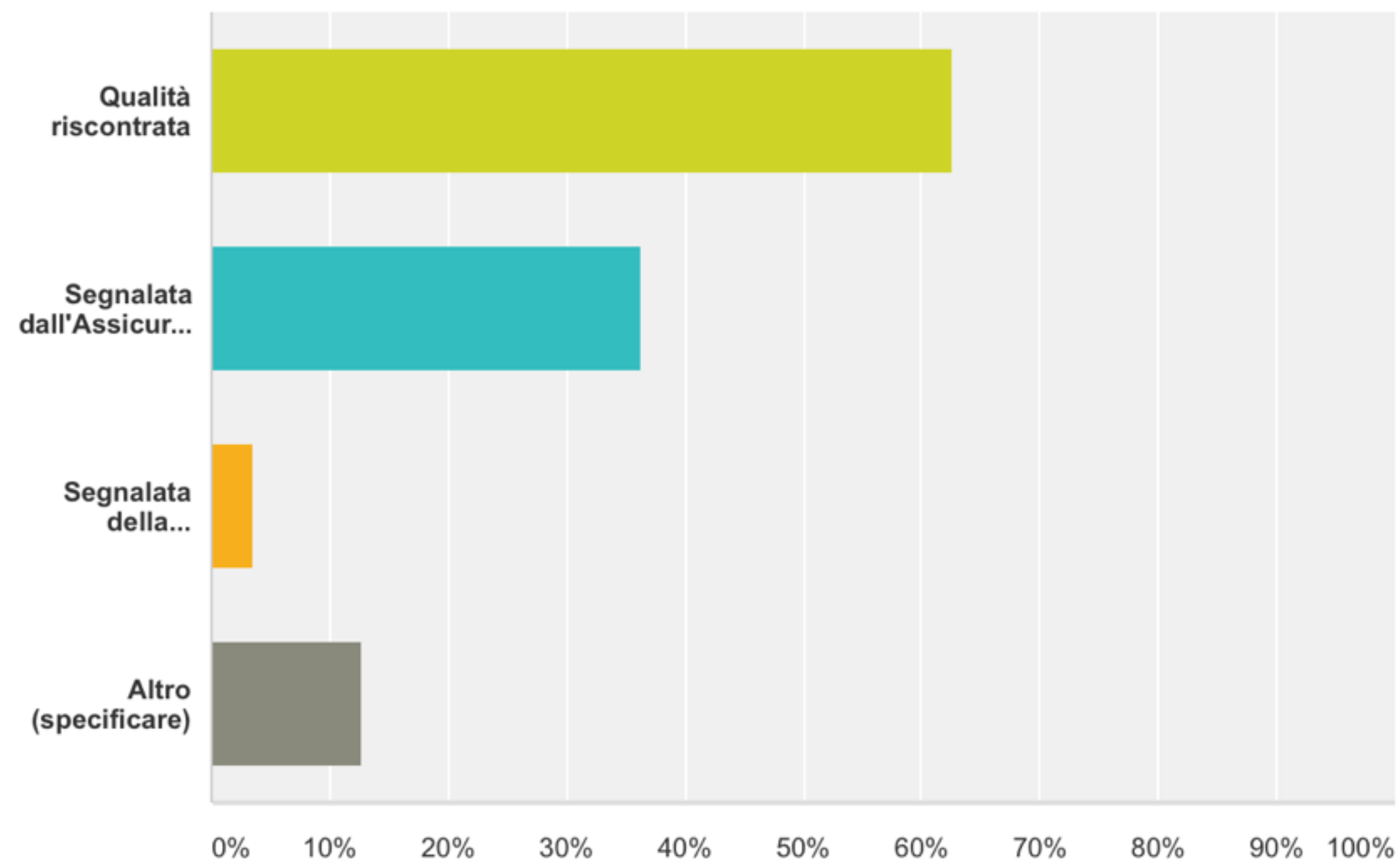


Età



Erano già nostri clienti?

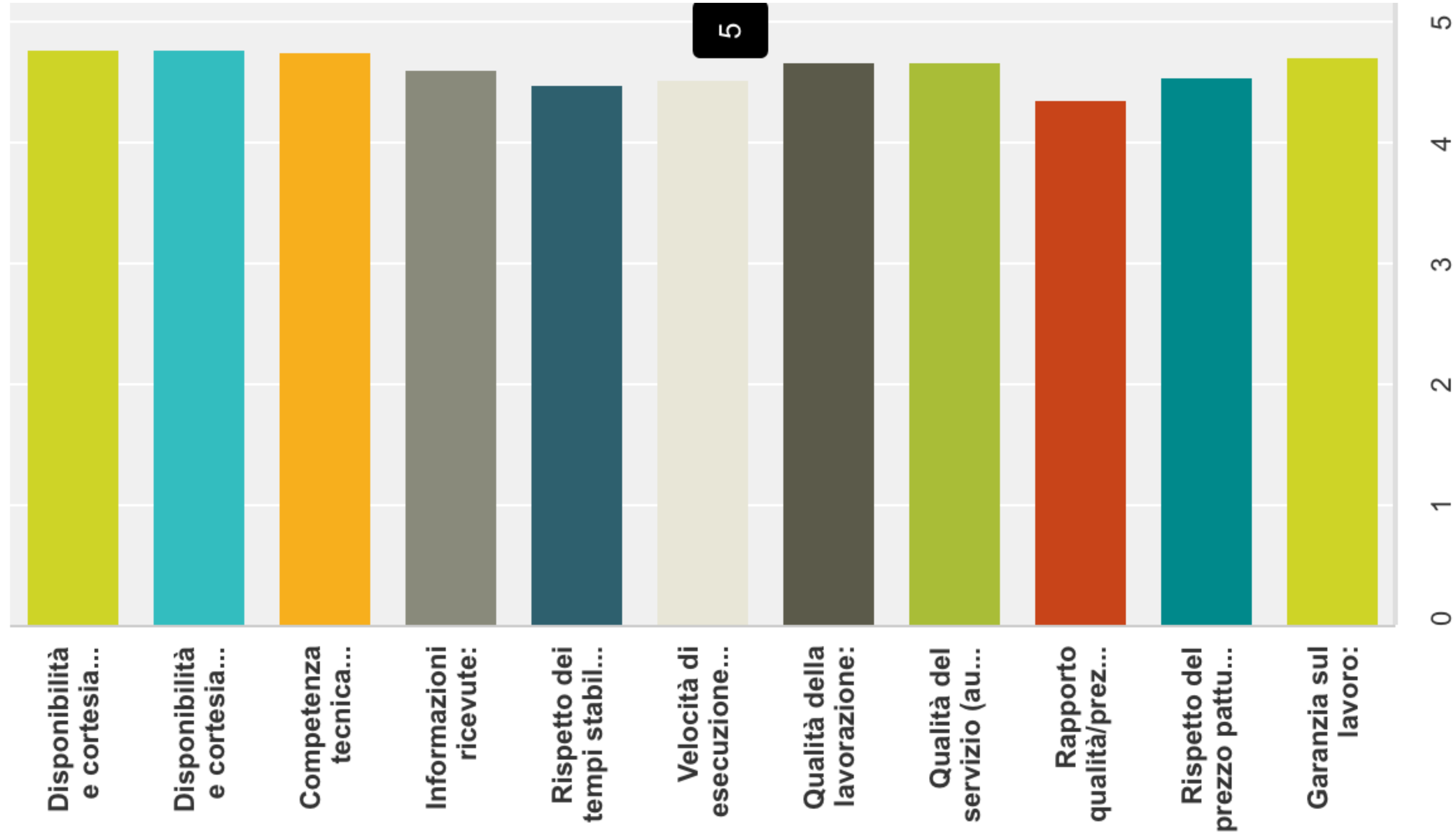


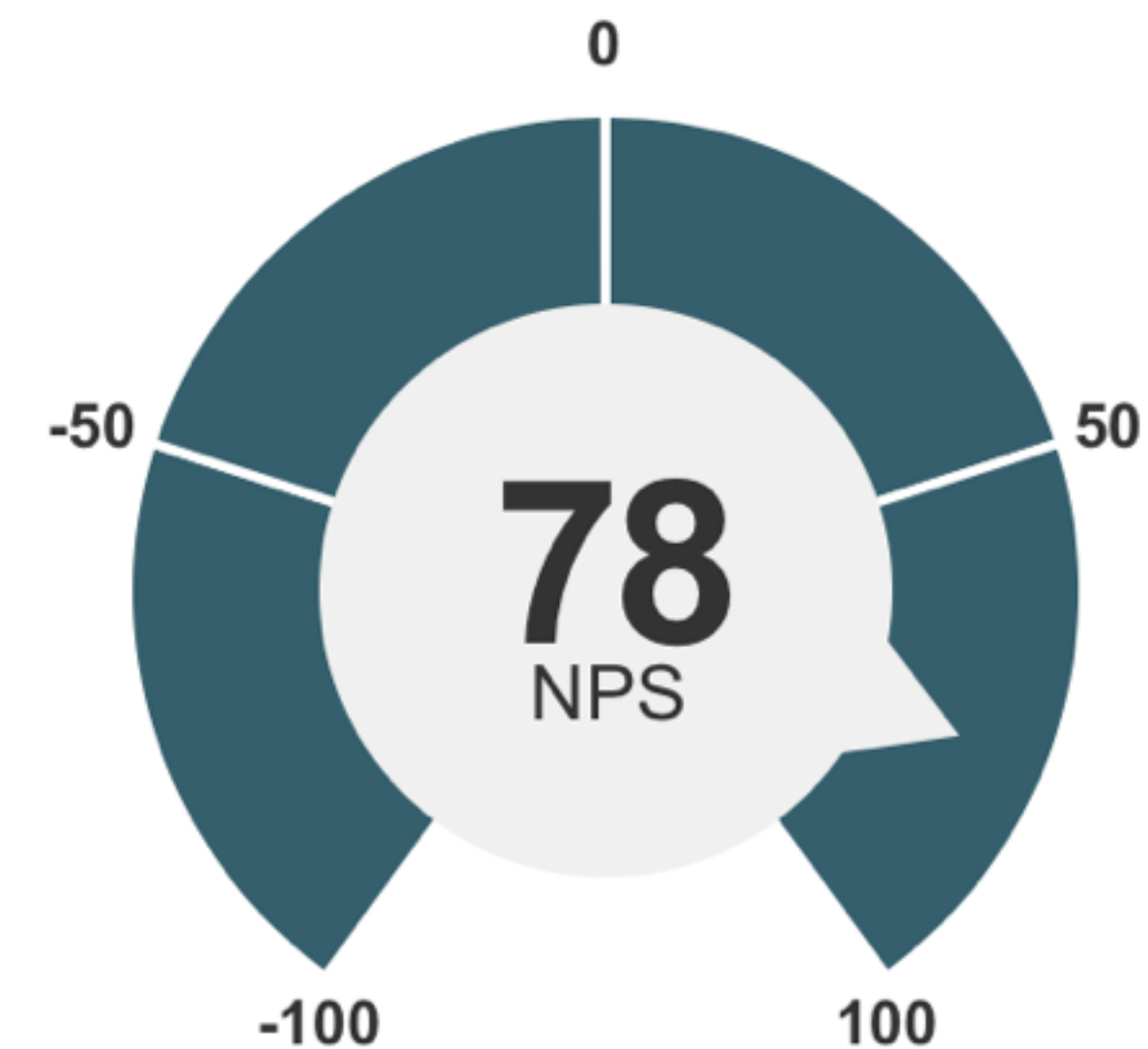


Motivazione
della scelta



Situazione Ricontrata





Detrattori (0-6)	Passivi (7-8)	Promotori (9-10)	Net Promoter® Score
4% 2	14% 7	82% 42	78

Valutazione Globale

	Molto Male	Male	Sufficiente	Buono	Molto Buono
Valutazione Globale:	0,00% 0	0,00% 0	1,96% 1	19,61% 10	78,43% 40